Neo™ for Retail

Meet Neo, the autonomous floor-scrubbing robot for malls and large indoor retail spaces.
Meet the Challenges of the Changing Retail Landscape

With unprecedented competition for consumer leisure time and destination retailers challenged by the rapid adoption of online shopping, mall operators must reinvent and refine their guest experience to attract premium visitors and encourage spend.

Thanks to social media, every guest can be an influential reviewer; retail operators are challenged to continually improve quality standards while maintaining cost efficiency. Cleanliness and safety are vital elements of customer advocacy, but increasing labor costs, high absence rates and turnover all pose critical threats to quality.

Innovative operators like Cadillac Fairview and Oxford Properties have already turned to automated cleaning robots to support the consistent delivery of a world-class guest experience.

Supporting smart navigation, easy operation and a versatile range of cleaning features, floor-scrubbing robots ensure high availability, increased productivity and improved efficiency over traditional options.

Higher standards at a lower cost? The aspiration is now an expectation. It’s time for a smarter approach.

**YOUR CHALLENGES**

⚠️ Intense focus on operational standards and guest experience
⚠️ Leaseholder expectation to drive visitor numbers
⚠️ Increasing labor costs and labor turnover
⚠️ Stringent health and safety regulation and increasing litigation/reputation risk
⚠️ Continued pressure to reduce operating costs
Avidbots Neo: Intelligent Cleaning for Smarter Retail Malls

Neo is the world’s leading automated floor scrubber for large, commercial spaces. Advanced hardware, software and live services enable Neo to automatically navigate and clean hard floors, with first-class results.

Automated navigation and cleaning
Integrated mapping features deliver precision cleaning maps for concourses and guest facilities with adjustable cleaning settings to suit daily needs. Seasonal floor plan changes can be synced to the robot in seconds.

Simple, versatile cleaning controls
Friendly touchscreen interface and a manual steering option support easy deployment, with simple configuration settings to suit a wide range of floor types and cleaning tasks.

Safe, secure operation
Neo’s comprehensive suite of sensors ensures obstacle avoidance and prevents operation in defined “no-go” areas, protecting visitors, operators and property.

24 x 7 remote monitoring
Real-time operational tracking by Avidbots technicians minimizes downtime and supports local operators.

Advanced performance reporting
Avidbots’ online portal, Command Center, delivers in-depth performance reports after every clean, detailing area coverage, water usage and performance ratings.

We are pleased to partner with Avidbots whose philosophy aligns with our vision of innovation and customer service. Avidbots Neo has been a great addition to our cleaning team and we will continue to broaden the use of robotics in our cleaning program across the country.

— Kimberly Train, Director of National Programs, Oxford Property Group

NEO’S SOLUTION

- Neo ensures consistent and efficient operations, enhancing guest experience
- Neo helps drive visitor numbers by assuring a safe, clean and attractive environment
- Neo solves the problem of labor absence and turnover
- Neo assures a healthy and safe environment/reputation, reducing risk of litigation
- Neo reduces operating costs
Why Avidbots?

Buying an Avidbots Neo isn’t just buying a floor scrubber. It’s investing in a technological future that can redefine your cleaning function, making it more productive, more cost effective and easier to run. More importantly, our robotics and AI technology open up new opportunities to make your business even more successful. We realize this isn’t just about buying a product, or a technology, or even a business proposition. You want to buy into a trusted partner who can take you into the future of floor cleaning. At Avidbots, we work side-by-side with our customers to earn that trust and realize all the benefits that robotics can bring them.

About Us

Avidbots is bringing robots to everyday life to expand human potential. Our groundbreaking product, the Neo autonomous floor scrubbing robot, is deployed around the world and trusted by leading facilities and building service companies. Headquartered in Kitchener, ON, Canada, Avidbots is a 100% vertically integrated technology company offering comprehensive service and support to customers on five continents.

Contact us now for a meeting

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